

Quartz Use & Care Guide

Customer information in regards to Quartz countertops. Please take the time to read.

Learning how to clean quartz surface countertops takes no time at all. Quartz surfacing is a tough, non-porous, chemically resistant, high-performance surface that elevates residential kitchen aesthetics with the natural beauty of quartz.

Just Use Water and a Paper Towel

With simple care, the quartz surface will retain its radiant, lustrous appearance for many years. For routine cleaning, simply wipe down your countertop with a damp cloth or paper towel and, if necessary, a small amount of non-bleach, non-abrasive cleanser.

Clean Up Spills Right Away—Before They Can Dry

Even though quartz surfaces resists permanent staining when exposed to liquids (such as wine, vinegar, tea, lemon juice and soda) or fruits and vegetables, you'll want to wipe up food and liquid spills as soon as possible.

For stubborn or dried spills, use a nonabrasive cleaning pad such as a White 3M Scotch-Brite®** scrub pad coupled with Formula 409®*** Glass & Surface Cleaner** or a comparable cleaning product.

QUARTZ IS NOT INDESTRUCTIBLE!

ESSENTIAL GEAR

Cutting Boards and Trivets

Quartz surfaces are heat- and scratch-resistant, but NOT HEAT and SCRATCH PROOF. Use trivets or pads with hot pots, and always use a cutting board. Never chop or slice food directly on your countertops. While Viatera is scratch-resistant, materials harder than quartz can scratch it. For example, the bottom of some ceramic dishes may be abrasive enough to inflict minor damage to the surface. Also, be aware that Viatera can be chipped or cracked if it is heavily impacted.

WHAT NOT TO USE

If any of the substances mentioned below come into contact with the quartz surfaces, rinse the exposed surface immediately and thoroughly with water.

No Wax or Polish Necessary

Because it is non-porous, quartz surfaces do not require sealants or waxes. Quartz keeps its lustrous gloss and ultra-smooth surface without polishing or applying sealant.

Do Not Use Bleach

Avoid using cleaners that contain bleach. Always follow the cleaner manufacturer's use instructions and exercise proper care when handling and storing any cleaning products.

Avoid High-pH Cleaners

Casual exposure to alkaline solutions, such as diluted bleach, will not damage quartz surfaces. Highly alkaline (high pH) cleaners, such as oven cleaners and concentrated bleach, are not recommended.

Removing Cooking Grease

When grease from cooking is an issue, use Greased Lightning™***, or a comparable degreasing product, to help loosen and remove the grease from the surface. Follow the cleaner manufacturer's instructions for use.

Permanent Markers

Keep permanent markers and inks away from your countertops. Should these agents come into contact with the surface, clean first as outlined above in Routine Care. If the stain persists moisten a cloth with Goo Gone^{®****}, or a comparable product, and rub it into the stain. Rinse thoroughly with warm water to remove any cleaner residue.

Keep Solvents and Powerful Chemicals Off the Counter

Avoid exposing quartz surfaces to strong chemicals and solvents, especially paint removers oven cleaners or furniture strippers containing trichlorethane or methylene chloride.

Keep nail polish remover, bleach, bluing, permanent markers or inks, and oil soaps away from your quartz countertops. These substances can cause permanent discoloration and surface damage. In the event any of these agents come in contact with the surface, wipe immediately, rinse with water, and then clean with vinegar-based cleaner.

If stain persists, contact the supplier/installer of your surface.

Heat Damage Prevention

To maintain the beauty of quartz surfaces, do not place hot skillets or roasting pans directly onto the surface.

Countertop Fabrication, Inc. recommends the use of trivets and hot pads.

Dealing with More Difficult Spills and Materials

Materials that harden as they dry (such as gum, food, grease, nail polish or paint) are especially tenacious. Remove these by gently scraping away the excess with a plastic putty knife.

The following are recommended bleach-free, non-abrasive commercial cleaners for the routine care and maintenance of your Quartz surface:

- Simple Green[®] lime-scale remover
- Vinegar cleaner (diluted)
- Bar Keeper's Friend[®]
- Formula 409[®] Glass and Surface Cleaner
- Lysol[®]
- Greased Lightning[®]